

## Project Profile

### Access Egress | Tesco Stores

<b>Client</b>	Tesco Stores Ltd.
<b>Client Sector</b>	Retail
<b>Project Value</b>	£6m
<b>Services Provided</b>	Programme Management   Cost Consultancy   Project Management   Planning Supervisor
<b>Project Size</b>	
<b>Architect</b>	
<b>Contractors</b>	



#### **Delivery Programme to improve access to the customer car parks across the Tesco Property Portfolio.**

Tesco Stores Ltd identified significant negative feedback from customers related to queues entering and exiting store car parks impacting the customers shopping experience. The Access Egress Team was commissioned to identify specific customer access egress issues and provide a structured process for the subsequent resolution. Rider Levett Bucknall headed the team of highway consultants ensuring stores were visited promptly whilst incorporating the demanding development programme of the client. The success of the initiative delivered measurable improvements in customer satisfaction reviews and access egress times across the Tesco estate.